

Terms & Conditions for Wendy Adams – ABN 62486625979 and any trading names.

Eligibility

- You must be at least 18 years old to purchase any art.
- You must provide accurate billing, shipping/postage, and contact information.

Artwork Listings

- All sales are subject to stock availability.
- We reserve the right to remove or amend listings due to errors or updates.
- Any works listed on Wendy Adams Gallery is offered with a 7-day money-back guarantee that commences on the date of confirmed delivery to your nominated address.

Artist Warranties

By listing artworks, you warrant that:

- The artwork is your original creation and does not infringe any third-party rights.
- The artwork is available for sale and free from encumbrances.
- The description and images accurately represent the artwork.

Making a Purchase

- Add artwork(s)/products to your cart, proceed to checkout, and pay via the secure payment system.

Pricing is in Australian dollars AUS and may or may not include gst.

Shipping & Delivery

- The Artists will arrange shipping for Australian purchases or in-person delivery within a reasonable time (normally within 7 days).
- Shipping and insurance to your postal address are paid by the Artist.
- You are responsible for ensuring delivery details are correct, or a delivery fee may be incurred.

Customs & Duties

- Purchases outside Australia may be subject to additional shipping charges, customs duties, taxes, or fees, which are your responsibility.
- We recommend checking with your local customs office and emailing us prior to your purchase on wendyadamsart@gmail.com

RETURNS

Returns Postage and customs duties: Customers are responsible for paying all return postage and shipping costs. Return shipping fees are non-refundable, and we recommend using a tracked service, as you remain responsible for the item until it is received.

Artworks Returns To request a return/repair/exchange for an online order, please contact our **Customer Service team** at wendyadamsart@gmail.com.

- If your artwork is damaged during delivery, contact us within 7 days of receiving. Please provide photos, order details and hold onto original packaging.
- Returns for 'change of mind' must be communicated within 7 days of receiving the artwork.
- For returns, you must provide tracking details to Wendy Adams (wendyadamsart@gmail.com) once the item is shipped.
- A refund will be issued without delay once the artwork has been returned to the purchaser in original condition.
- In either case, we will guide you through return shipping to the artist and offer a refund.

Cancelling Orders

- Orders can only be cancelled prior to the artist shipping.
- Contact us immediately to request a cancellation. If it's already enroute, we require return shipping as soon as convenient.
- Contact us to guide you through the free returns process and shipping label.
- A Refund will be processed when the artist confirms the receipt of the returned artwork.

Promotional campaigns, deals, promotions, sales and discounts

From time to time, Wendy Adams may conduct promotional campaigns, deals, sales, or discounts to support our marketing strategy.

- Discounts do not apply retrospectively to past orders.
- Deals cannot be used in conjunction with any other promotion or discount offer.
- Deals can be purchased using Gift Vouchers; however, discounts do not apply to the purchase of Gift Vouchers.
- There is no limit to the number of times a discount or sale code may be used during the sale period unless otherwise stated.
- Wendy Adams reserves the right to modify, suspend, or terminate any sale at its discretion.

Intellectual Property

- Artists retain copyright of any and all sold artworks.
- You may not reproduce, distribute, images without written permission.

You may display artworks in your business or home.

Privacy & Data Protection

- We collect your personal data to process orders. Review our Privacy Policy.
- We do not sell your information and adhere to privacy regulations.

Liability

- We exclude liability to the fullest extent permitted by law.
- Our liability is limited to the price you paid for the artwork.

Dispute Resolution

- Contact us to resolve any issues.
- If unresolved after 28 days, you may escalate through Consumer Affairs or other relevant authority in your jurisdiction.

Changes to These Terms

- These Terms can be updated at any time and will be posted on the Site.
- Your continued use of the Site means you accept the revised Terms.

Contact Us

For questions, concerns, returns or complaints:

Customer Service Email: wendyadamsart@gmail.com